

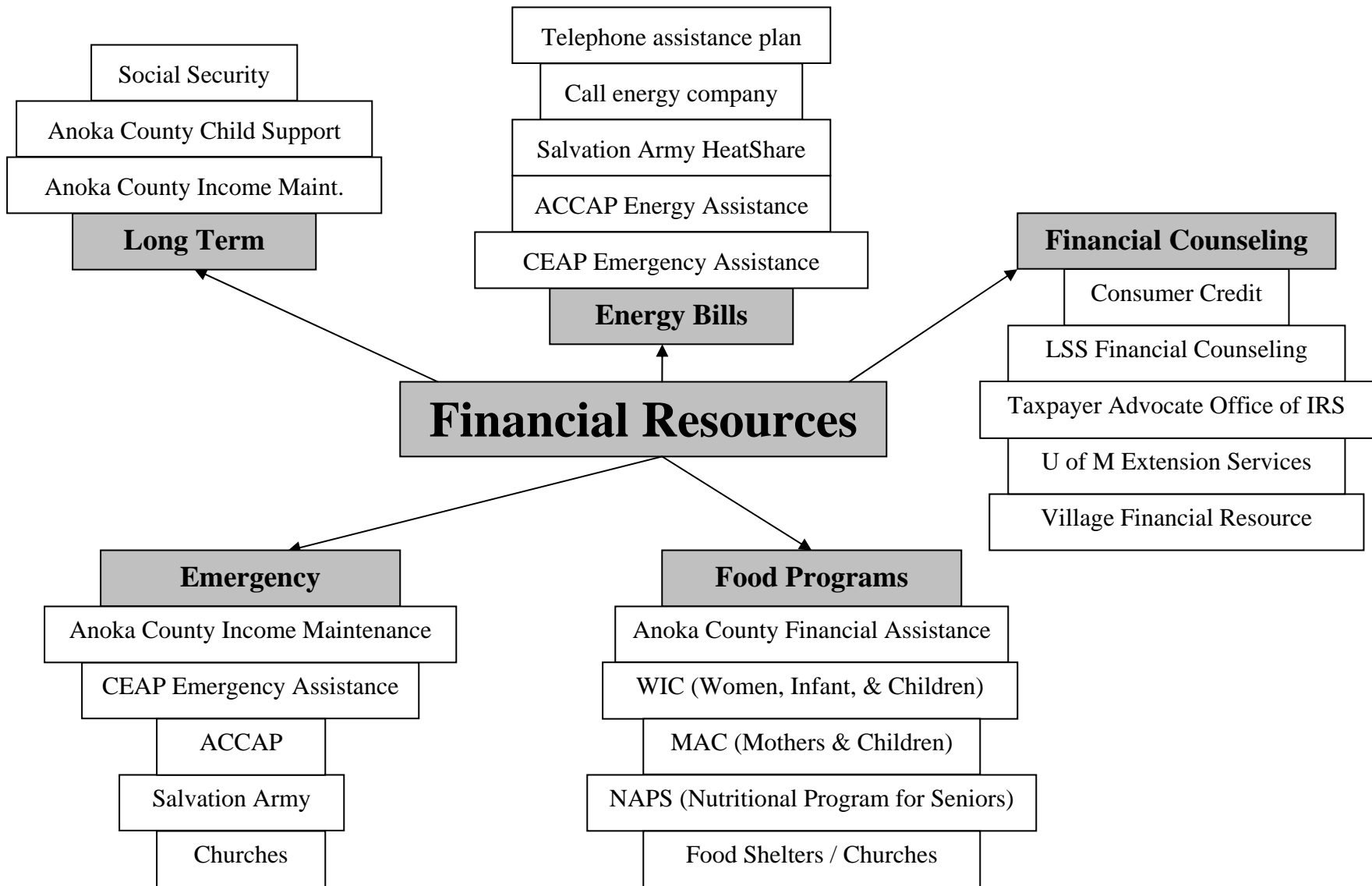
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# Financial Resource Flowchart



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# Anoka County Financial Resources

## Energy

Option	Service/Procedure	Contact Information
Anoka Country Income Maintenance	Has to be contacted first to get a denial for EA and EGA before contacting CEAP and ACCAP.	763-717-7730
CEAP Emergency Assistance	Need to call for application. One time use.	763-783-4930
<b>**To access the services below, a letter is required from CEAP stating that the family does NOT qualify for CEAP Emergency Assistance**</b>		
ACCAP	Crisis Assistance Utility shut off, eviction/foreclosure assistance.	763-783-4747
Salvation Army HeatShare	Small discretionary funds for things that fall through the cracks.	763-755-6873
Churches		

## Emergency Assistance

Option	Service/Procedure	Contact Information
CEAP Emergency Assistance	Need to call for application. One time use.	763-783-4930
ACCAP Energy Assistance	Financial assistance with heating bills.	763-783-4712
Salvation Army HeatShare	Must exhaust other programs first. Also help with furnace repair and space heater loans for no-heat situations. Consultation and assistance for condemned furnace situation.	763-755-6873 Ext: 123 or 124
Energy Company	Call energy company to develop a payment plan, even if it is a small amount toward the bill.	
Telephone Assistance Plan	Financial eligibility. Call telephone company for details.	651-296-0406

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### ***Long Term Assistance***

<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
Anoka County Income Maintenance	Families with children Adults only	763-717-7730 763-422-7246
Anoka County Child Support		763-422-7320
Social Security Administration	To apply Social Security helps Anoka County residents with questions	800-772-1213 763-422-6941

### ***Food Programs***

<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
Anoka County Financial Assistance	Families with children Adults only	763-717-7730 763-422-7246
WIC (Women, Infants, & Children)	Supplemental food program for pregnant women & children up to 5 years.	763-422-7055
MAC (Mothers & Children)	Supplemental food program for children – to age 6 and post-partum Moms for one year. Cannot be on WIC at the same time.	651-484-8241
NAP (Nutrition Assistance Program for Senior)	For seniors over 60 years. Income guidelines	651-484-8241
Food shelters / Churches		

### ***Financial Counseling***

<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
Consumer Credit Counseling Service		651-789-4014
Lutheran Social Service Financial Counseling		1-888-577-2227
Taxpayer Advocate Office of IRS		651-312-7877
U of M Extension Service, Anoka Country		763-755-1280
Village Financial Resource Center		1-800-450-4019

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# Anoka County Transportation Resources

## ***General Transportation Service Providers***

Option	Service/Procedure	Contact Information
Anoka County Traveler	General Information	763-422-7075
	Fixed Route Schedule Information	612-373-3333 or 763-422-7055
	Dial-A-Ride reservations	763-323-5222
	Dial-A-Ride cancellations	763-323-5234
Metro Commuter Services	Information about van pools, bicycles and other alternative transportation. New Program – VAN-GO! Serving suburb-to-suburb van-pool needs.	651-602-1202
Metro Transit	Call for schedules and routes. Some senior discounts apply	612-349-7000
Suburban Taxi		612-522-2222
Yellow Taxi		612-824-4444

## ***Specialty Transportation Providers: Medical or Clients with Disabilities***

(also see 'Other" section below)

Option	Service/Procedure	Contact Information
American Cancer Society	Anoka County only. Transportation provided to cancer patients who are able to get into and out of an automobile and need transit for radiation and/or chemotherapy treatments. Monday – Friday 8:30 am – 4:30 pm	651-644-1224
Allina Hospital and Clinic Medical Transportation	For Allina patients. Door-through-door transportation to/from medical appointments for people with disabilities. Accepts M.A. or private billing. Emergency and non-emergency service.	651-222-0555
Key Transportation	Provides assisted transportation for disabled, elderly, medical-assistance recipients. Door-through-door. Accepts private pay, Worker Comp. M.A., and UCare.	763-571-6368

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## Specialty Transportation Providers: Medical or Clients with Disabilities Cont....

(also see 'Other" section below)

Option	Service/Procedure	Contact Information
MedRide (Mercy / Unity Transportation Program)	Transportation is provided for clients with transportation problems who need to go to Mercy or Unity Hospitals, as well as, to affiliated clinics. Monday – Friday 8:00 am – 4:30 pm No fee to rider, must live within 15 mile radius. 4 times per year limit except for Cardiac Rehab, which is 12 rides per year. <i>Note: New program will require physician referral.</i>	763-236-7704
	For trip information and reservations <i>Taxi Ticket Program</i> – reimburses up to \$16.00 when Metro Mobility service is unavailable. <i>Assured Ride Home Program</i> provides coupons for emergencies when customers are unable to schedule a Metro Mobility ride (minimum level of regular use required.)	763-323-5222
Town Taxi	For persons who receive M.A. (Town Taxi will bill directly) Request must be called in by county finance worker.	

## Specialty Transportation - Other

Option	Service/Procedure	Contact Information
Auto Technical, Inc.	Train disadvantaged in auto repair using mentor; rehab and sell donated vehicles to low-income participants.	763-571-3680
Anoka County Volunteer Transportation	Transportation service for seniors and clients of Anoka County Social Services for medical, social service, and courthouse appointments. Also, transportation for Veteran to/from V.A. Hospital	763-422-7087
CEAP Family Loan Program	May provide car loans, car repair loans, possible other. Must be working or in school (post GED or post-high school) for a minimum of six months. For single or two-parent family with dependent children. Must be current on bills. Not an emergency-based program. Appointment necessary.	763-783-4930

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### *Specialty Transportation - Other Cont.....*

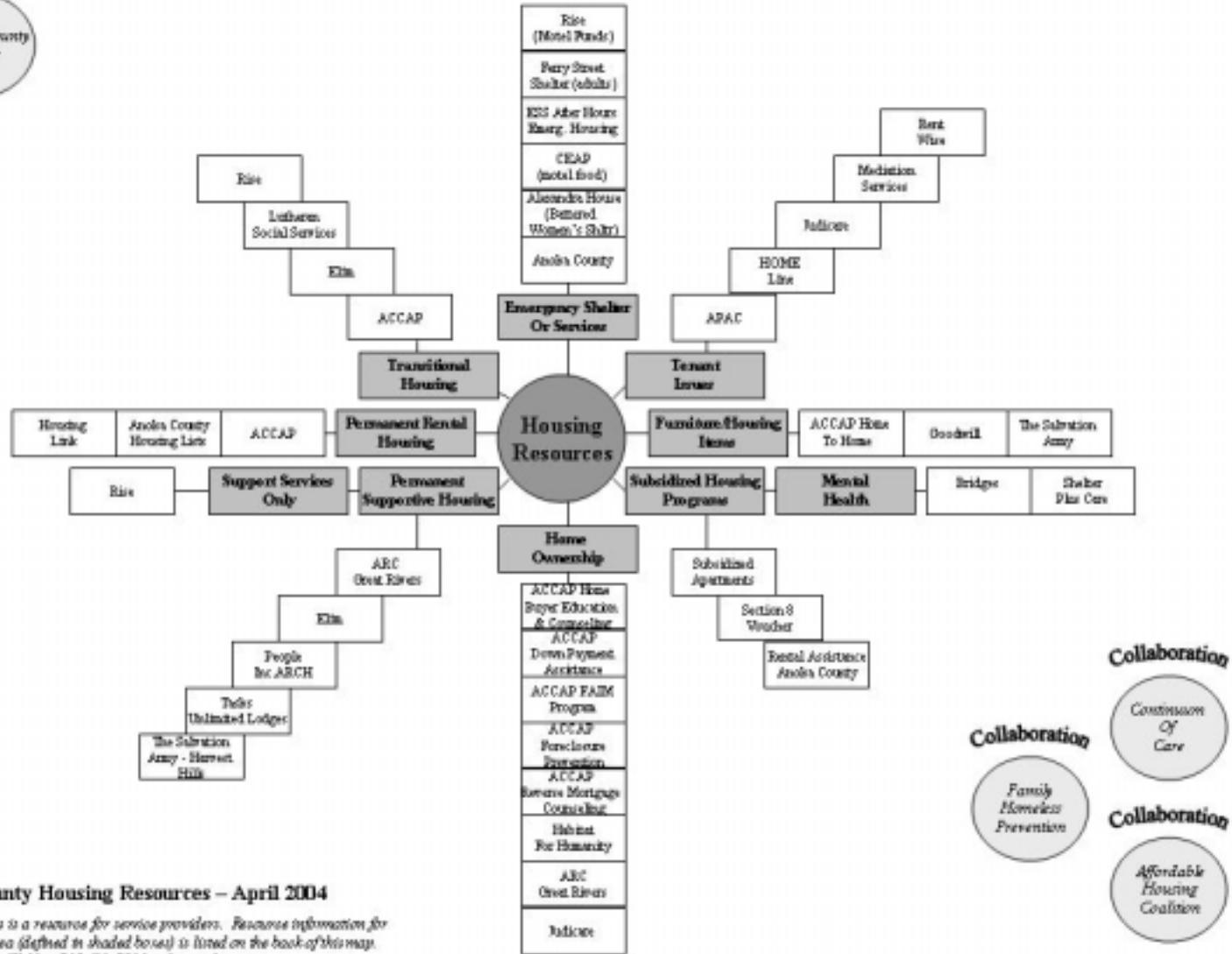
<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
Free To Be, Inc.	Receives donated vehicles, donates to AC low-income residents. Periodic Car Care Saturdays – low income residents low/no cost minor vehicle repair. Provides basic budgeting and vehicle maintenance classes to recipients of Free2B services.	763-712-9988
Salvation Army	Provides one-time bus tokens or gas vouchers for people with job interviews or people who have just started a new job and are waiting on their first check. Must bring verification. Call for an appointment.	763-755-6873 (ask for Social Services)

### **Other Resources**

<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
Transit for Livable Communities.	Transit for Livable Communities is a non-profit organization that works to improve the quality of life in Minnesota communities through a balanced transportation system that encourages transit, walking, biking, and transit-oriented development.	651-767-0298
Access for All	Accessibility advocate, is developing a transportation resource directory.	888-788-8025

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# Housing Resource Flowchart



## Anoka County Housing Resources – April 2004

*Directions: This is a resource for service providers. Resource information for each housing area (dashed in shaded boxes) is listed on the back of this map. Please call Barb Wolf at 763-422-7504 with any changes.*

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# Anoka County Housing Resources

## ***First Numbers to Call for Anoka County Resources***

Option	Service/Procedure	Contact Information
Anoka County - Income Maintenance	Single Adults Families w/children	763-422-7246 763-717-7730
Metro Area Shelter Hotline	Automated Line	1-888-234-1329

## ***Emergency Shelter / Services – Short Term Housing for Crisis and / or Crisis Related Services***

Option	Service/Procedure	Contact Information
Alexandra House	Emergency shelter for battered women and their children.	763-780-2330
CEAP	Emergency food (food while housed in emergency motel or shelter) Limited housing financial assistance. Birthday bags for children Layette supplies for new mothers	763-783-4930
ESS After Hours Emergency	Emergency shelter after 5:00 pm, weekends, and holidays.	763-427-1212
Stepping Stone Shelter	Emergency shelter for single men and single women.	763-323-7006
Rise (Motel Funds)	Emergency motel money and motel food – no other resource.	763-786-8334

## ***Transitional Housing – Housing with Case Management for 6 Months to 2 Years***

Option	Service/Procedure	Contact Information
ACCAP	Assistance for large families (4 or more people).	763-783-4747
Elim	Youth, with or without children, families and singles	763-785-9114
Lutheran Social Services	Transitional housing for homeless Anoka County families (City View and Abaku).	612-879-5274
Rise	Transitional housing for individuals and families with mental health disabilities.	763-786-8334

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### ***Permanent Rental Housing Options***

<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
ACCAP	A variety of low to moderate cost housing alternatives throughout Anoka County.	763-783-4747
Anoka County Housing Lists	Housing list updated twice a week (Monday & Wednesday) – pick-up at Anoka County.	763-422-7304
Housing Link	Resources and information for housing search in the metro area.	612-522-2500 www.housinglink.org

### ***Permanent Housing and/or Support Services – Housing that provides supportive services***

<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
LSS Homeless Youth	Outreach and case management for youth ages 16 – 21. Services only.	612-209-6421
Rise	Housing and support services for individuals and families with mental health disabilities.	763-786-8334
Arc Great Rivers	Permanent housing for people with disabilities.	763-783-4958
Elim	Homeless families or singles with mental illness, chemical dependency, or HIV.	763-785-9114
People Inc ARCH	Must be accessed through mental health case management at Anoka County.	763-422-0489
Tasks Unlimited Lodges	Supportive housing for individuals with serious and persistent mental illness.	612-871-3320
The Salvation Army Harvest Hills	Housing for people who have a dual diagnosis and need affordable housing.	763-755-6873

### ***Home Ownership – Programs that provide assistance w/purchasing, keeping, or repairing a home***

<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
ACCAP – Home Buyer Education and Counseling	Budget, credit, and home ownership counseling.	763-783-4747
ACCAP – Down Payment Assistance Program	Down payment assistance for income – qualified families	763-783-4747
ACCAP – FAIM Program	Assist w/bldg. Assets and increasing wealth related to goals such as buying a home.	763-783-4747
ACCAP – Foreclosure Prevention	Help people save homes from foreclosure with assistance and counseling.	763-783-4747
ACCAP – Reverse Mortgage Counseling	HUD approved home equity conversion counseling.	763-783-4747

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***Home Ownership – Programs that provide assistance w/purchasing, keeping, or repairing a home cont....***

<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
Habitat for Humanity	Builds homes in the community for low-income families.	612-331-4090
Arc Great Rivers	Referral to Arc Minnesota for homeownership counseling.	763-783-4958
Judicare	Legal representation in mobile home repossession and mortgage foreclosure cases.	73-783-4970

***Subsidized Housing – Housing subsidized through federal or state programs***

<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
Subsidized Apartment	See listing Anoka County Community Resource Guide (p.15)	763-422-7303 <a href="http://www.accap.org">www.accap.org</a>
Section 8 Voucher Program/Home Choice Voucher	Metropolitan Council HRA St. Paul (recorded message)	651-602-1880
Rental Assistance Anoka County (RAAC)	On MFIP, with job counselor, or youth (age 18-21) see LSS Youth).	763-717-7700
Bridges Program	Must be accessed through an adult mental health worker at Anoka County.	763-783-4958
Shelter Plus Care	Must be accessed through an adult mental health worker at Anoka County.	763-433-3187

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***Furniture / Housing Items – Basic housing items such as dishes, furniture, etc.***

<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
ACCAP Home to Home	Free used furniture/house wares for income eligible Anoka County residents.	763-783-4735
Goodwill	Goods available at lower prices through Goodwill Store	763-780-1108
The Salvation Army	Goods available at lower prices through The Salvation Army Stores (Blaine Store)	763-862-1898

***Tenant Issues – Assistance with issues / disputes between tenants and landlords.***

<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
All Parks Alliance for Change (APAC)	Tenants union for residents of Minnesota’s manufactured home parks.	651-644-5525
HOME Line	Free legal assistance to tenants on rental housing issue.	612-728-5767
Judicare	Free legal services for low-income Anoka County residents. Non-criminal cases only.	763-728-5767
Mediation Services	Mediation assistance settling landlord/tenant and other housing related disputes.	763-422-8878
Rent Wise	Training to assist in understanding tenant responsibilities and help finding apartments.	763-422-7304

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# Anoka County Healthcare Resources

## ***General Medical Care – Low Cost Clinics***

<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
St. Mary’s Health Clinics	Volunteer staff provides free medical care to eligible uninsured patients. There are 11 sites in the metro area including one in Anoka County.	651-690-7029
Central Avenue Clinic	Provides low cost healthcare to eligible patients of all ages. Appointments are necessary for available services.	612-781-6816
Nucleus Clinic	Services provided are pregnancy and STD testing and birth control. Clients served are teens and lower income persons.	763-755-5300
North Metro Pediatrics	Provides pediatric primary care services to ages birth to 22 years. Fees on a sliding scale by income.	763-783-3722

## ***Dental Care***

<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
Uptown Community Clinic	Provides routine dental care. Fees are based on ability to pay.	612-374-4089
Children’s Dental Services	Provides dental care for children age 1-18 and pregnant women from low income families.	612-746-1530
Southside Community Dental Clinic	Based on ability to pay with sliding fees for those who are eligible.	612-822-9030
West Side Community Health Services	Accepts Medical Assistance and has sliding fees based on income.	651-602-7575

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## ***Mental Health Services***

<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
Alternative Counseling Clinic	Various counseling services available. Accepts income-adjusted fees and insurance.	763-780-4440
Associated Counseling Psychologists	Accepts certain insurance and has sliding fees based on income.	763-572-2326
Central Center for Family Resources	Various mental health care services. Accepts most insurance and has a sliding fee scale based on income.	763-780-3036
Family Life Health Center	Offers various mental healthcare services. Accepts insurance and sliding fees based on income.	763-427-7964

**Special Note:** For emergency medical help, always call 911.

## ***Miscellaneous Services***

<b>Option</b>	<b>Service/Procedure</b>	<b>Contact Information</b>
Bethany Christian Services	Pregnancy Counseling, adoption services and education, birthparent counseling, and adoptive family services	763-553-0344
New Life Family Services	Pregnancy Resources, doctor referrals, free pregnancy tests, pregnancy counseling, adoption counseling, maternity and baby clothing	763-323-3435
Anoka County	Immigrant & Refugee Resource Fair at Blaine Human Services Building	(763) 422-7127
Adult Basic Education	English Language Learner Programs, GED, Pre-GED classes, Citizenship Classes, Basic Reading and Math classes, Family Literacy Classes (Ages 16+ individuals who are not currently enrolled in high school)	763-783-4870
Educational Opportunity Center	Assist adults to access higher education through career planning, college admission, financial aid.	763-783-4893
Medicare	Assistance for Medicare beneficiaries, Medicare options, Medicare Part D plan, and Medicare billing issues, one on one sessions, group presentations	763-422-7528

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Mediation Services for Anoka County	Volunteer mediators provide a low cost or no-cost service to the community. They offer mediation in landlord/tenant, neighborhoods, divorced parents, families and consumer issues. They also provide conflict resolution trainers for groups, businesses, and schools. They also have a victim offender restorative justice program.	763-422-8878
Alliance for a Violence Free Anoka County	Public Health Nurses provide health education, violence prevention information education/training and resources for WIC clinics, senior services, and child/teen services. They have written materials along with education and training programs.	763-422-7047
Anoka County Smoke Free Partnership	Provide information on how second hand smoke affects workers. Able to sponsor smoke free events, and educate groups on risks of second hand smoke	763-354-2880
Senior Caregiver Network	Provide group respite for care recipients, caregiver support and education on care giving, telephone support, and resource referrals	763-422-6960
Coon Rapids Youth First	Provide a network and meeting with community speakers, provide scholarship and grants for Coon Rapids youth organizations, along with a Teen Center in the Riverwind Building	763-767-6565 ext. 278.
Kinship	Faith Based mentoring program for children with a single parent in the home, parent in prison, and immigrant and refugee families.	763-862-6755

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